

FREQUENTLY ASKED QUESTIONS (FAQ)

ENGLISH

EXITING FROM MALAYSIA

1. **QUESTION:** Are pass holders who have overstayed in Malaysia allowed to leave the country?

ANSWER: Yes, pass holders who have overstayed from **1 January 2020** until the end of the Movement Control Order (MCO) period are allowed to leave Malaysia **within 14 days upon the end of the MCO WITHOUT** a Special Pass, provided that their passports are still valid at the time of departure.

OVERSTAYED

1. **QUESTION:** Are pass holders who have overstayed before 31 January 2020 required to refer to the Enforcement Unit of Immigration?

ANSWER: Yes, pass holders who have overstayed on and before 31 January 2020 **ARE REQUIRED** to apply for an online appointment at www.sto.imi.gov.my, where they have to obtain a memo from the relevant division at the Immigration Department before proceeding to the Enforcement Unit.

Companies who are registered on the Expatriate Services Division (ESD) **ARE REQUIRED** to apply through the MyHelp online appointment via esd.imi.gov.my on behalf of the pass holder. Thereafter, pass holders may apply for another online appointment through the *Sistem Temujanji Online* (STO) at www.sto.imi.gov.my before they can proceed to the Enforcement Unit of Immigration.

2. **QUESTION:** Are pass holders who have overstayed from **1 February 2020 until 17 March 2020** required to apply for a Special Pass before submitting their pass renewal application?

ANSWER: Yes, pass holders who have overstayed from **1 February 2020 until 17 March 2020** are **REQUIRED** to apply for a **SPECIAL PASS** before submitting their pass renewal applications, within thirty (30) days after the end of the Movement Control Order (MCO).

3. **QUESTION:** Are pass holders who have overstayed from **18 March 2020** until the end of the Movement Control Order (MCO) period required to apply for a Special Pass before submitting their pass renewal applications?

ANSWER: Yes, pass holders who have overstayed from **18 March 2020** until the end of the Movement Control Order (MCO) period are **REQUIRED** to apply for a **SPECIAL PASS** before submitting their pass renewal applications, within thirty (30) days after the end of the Movement Control Order (MCO).

PERMISSION TO ENTER MALAYSIA FOR EXPATRIATE/ DEPENDANT

1. **QUESTION:** Are expatriates or dependants who are currently abroad allowed to enter Malaysia at this period of time?

ANSWER: No, expatriates or dependants who are currently abroad and who has a valid pass or recently obtained an approval are not allowed into this country except with the special approval from the Director General of Immigration Malaysia.

MEDICAL HEALTH SCREENING AND QUARANTINE

1. **QUESTION:** Do expatriates and/or their dependants need to undergo a medical health screening upon arriving in Malaysia?

ANSWER: Yes, expatriates and/or their dependants returning from overseas must undergo a medical health screening upon arrival in Malaysia before obtaining Immigration clearance at any entrance. Expatriates and dependants must also comply with any instructions of an authorised officer.

2. **QUESTION:** Do expatriates or dependants intending to enter Malaysia need to undergo a medical health screening in their home country before they are allowed to enter Malaysia?

ANSWER: Yes, every foreigner who has been approved to enter Malaysia by the Director General of Immigration Malaysia are required to undergo a Covid-19 medical health screening with a confirmed negative result before entering into Malaysia.

3. **QUESTION:** Do expatriates or dependants need to be quarantined despite being confirmed to be free from Covid-19 before entering into Malaysia?

ANSWER: Yes, even though they have been confirmed to be free from Covid-19, it is **COMPULSORY** for them to undergo quarantine in the hotel that has been arranged by the Ministry of Health Malaysia. The expenses are to borne by the expatriates or their employers.

BAHASA MALAYSIA

KELUAR MENINGGALKAN MALAYSIA

1. **SOALAN:** Bolehkah pemegang pas yang tinggal lebih masa meninggalkan negara?

JAWAPAN: Boleh. Pemegang pas yang tinggal lebih masa mulai 1 Januari 2020 hingga tempoh Perintah Kawalan Pergerakan (PKP) tamat boleh meninggalkan negara dalam tempoh 14 hari selepas tamat PKP tanpa perlu mendapatkan pas khas dengan syarat mempunyai passport yang masih sah laku.

TINGGAL LEBIH MASA

1. **SOALAN:** Pemegang pas yang telah tinggal lebih masa mulai 31.01.2020 dan sebelum perlu rujuk ke Bahagian Operasi, Siasatan dan Pendakwaan atau tidak?

JAWAPAN: Ya. Pemegang pas yang tinggal lebih masa mulai 31.01.2020 dan sebelum **perlu** di rujuk ke Bahagian Operasi, Siasatan dan Pendakwaan beserta Memo dari bahagian. Temujanji dengan Bahagian Operasi, Siasatan dan Pendakwaan boleh di buat melalui Sistem Temujanji Online (STO) dalam Portal Jabatan Imigresen Malaysia.

2. **SOALAN:** Pemegang pas yang telah tinggal lebih masa mulai 01.02.2020 hingga 17.03.2020 adakah perlu memohon Pas Khas terlebih dahulu sebelum pembaharuan pas?

JAWAPAN: Ya. Pemegang pas yang tinggal lebih masa mulai 01.02.2020 hingga 17.03.2020 perlu memohon **Pas Khas** selaras tinggal lebih masa sebelum permohonan dibuat. Permohonan perlu dibuat dalam tempoh tiga puluh (30) hari selepas tarikh tamat PKP.

3. **SOALAN:** Pemegang pas yang tinggal lebih masa mulai 18.03.2020 hingga Perintah Kawalan Pergerakan (PKP) ditamatkan adakah perlu memohon Pas Khas sebelum pembaharuan pas?

JAWAPAN: Ya. Pemegang pas yang telah tinggal lebih masa mulai 18.03.2020 hingga Perintah Kawalan Pergerakan (PKP) ditamatkan perlu membuat permohonan Pas Khas dalam tempoh tiga puluh (30) hari selepas tarikh tamat PKP.

KEBENARAN MASUK KE MALAYSIA BAGI EKSPATRIAT / TANGGUNGAN

1. **SOALAN:** Adakah ekspatriat atau tanggungan yang berada di luar negara dibenarkan masuk ke Malaysia pada masa ini?

JAWAPAN: Tidak. Ekspatriat atau tanggungan yang berada di luar negara sama ada yang mempunyai pas ataupun baru mendapat kelulusan tidak dibenarkan memasuki negara ini kecuali dengan kelulusan khas Ketua Pengarah Imigresen.

PEMERIKSAAN KESIHATAN DAN KUARANTIN

1. **SOALAN:** Adakah ekspatriat atau tanggungan perlukah menjalani pemeriksaan kesihatan setelah tiba di Malaysia?

JAWAPAN: Ya. Ekspatriat atau tanggungan yang pulang dari luar negara hendaklah menjalani pemeriksaan kesihatan apabila tiba di Malaysia sebelum mendapatkan pelepasan Imigresen di mana-mana pintu masuk. Ekspatriat dan tanggungan juga hendaklah mematuhi apa-apa arahan seseorang pegawai yang diberi kuasa.

2. **SOALAN:** Adakah ekspatriat atau tanggungan yang bercadang masuk Malaysia perlu menjalani pemeriksaan kesihatan di negara asal sebelum dibenarkan diluluskan masuk ke negara ini?

JAWAPAN: Ya. Setiap warganegara asing yang diluluskan masuk ke Malaysia oleh Ketua Pengarah Imigresen perlu membuat pemeriksaan kesihatan Covid-19 dan disahkan negatif sebelum masuk negara ini.

3. **SOALAN:** Perlukah ekspatriat atau tanggungan menjalani kuarantin walaupun telah disahkan bebas Covid-19 sebelum masuk ke negara ini?

JAWAPAN: Ya perlu. Walaupun telah disahkan bebas, ekspatriat atau tanggungan diwajibkan menjalani kuarantin di hotel yang telah ditetapkan oleh Kementerian Kesihatan Malaysia dengan kos ditanggung oleh ekspatriat atau majikan.